Welcome to iLab Solutions at Arizona State University

All users will need to register for an iLab account to access ASU core services through the online system. Please follow the instructions below to get started.

Register with iLab

1. Click the “here” hyperlink in the top-right corner of the main page. Do NOT use Internet Explorer to navigate iLab. Instead, use Chrome, Firefox, or Safari. You will be shown a popup login/registration window:
   a. ASU users: click the “here” hyperlink to register using your ASURITE.
   b. External Academic/Industrial users: click the “register” hyperlink to register using your affiliation’s email address.

2. Upon successful registration, you will receive a “welcome” email from iLab (typically within one business day).
   a. External academic or industrial users will be prompted to create a password.

Logging into iLab

1. Enter iLab through the main page.
   a. If you are an ASU user, click the “here” hyperlink and login using your ASURITE credentials.
   b. If you are an external academic or industrial user, check the box next to “Login using iLab credentials” and login using your affiliation email and the password created earlier.

2. You must set your time zone to (GMT-07:00) Arizona to view the equipment calendars properly.

3. To access the cores, click on “core facilities” on the left side of the window and click the link for the core in which you wish to request services.

4. Curious to know what services are offered by each core? Navigate to the gray “About Our Core” tab across the top of the window.

5. Want to request services or training? Navigate to the gray “Service/Training Request” tab, then click the icon corresponding to the appropriate request.

6. IMPORTANT NOTE! After requesting services/training, your request will be reviewed by core staff. A projected cost and/or quote will be supplied. In order to move forward on the request, you must have payment information ready (e.g. ASU account/grant, PO).
   a. If you are an ASU user, contact your PI or departmental financial admin to get permission to charge an ASU account/grant.
   b. If you are an External Academic user, take the quote generated to your financial admin to generate a PO to fund the request.
   c. Not sure who to contact? The core-specific contacts are listed on the “About Our Core” tabs within each core’s page. Access the desired core on the “core facilities” link on the left of the site.

7. If you have any questions, concerns, comments or suggestions regarding iLab, please use the 'leave feedback' link in the upper right hand corner once you are logged in. Alternatively, you can email support@ilabsolutions.com.